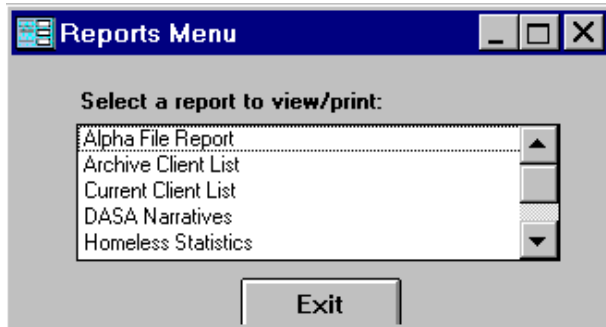


Reports

Crisis Referral reporting is in a quick-access window allowing selection of several pre-designed reports. A special "quick forms" section also reports:

- Behavior tracking
- Placement follow-up
- Parent satisfaction questionnaire (for phone interviews)
- Clinical worker intake follow up, and
- Childcare provider placement follow up forms.



Administrative controls allow editing categories to personalize the data fields, with more than a dozen editable data tables to make specific changes and include agency-specific language.

An on-line tutorial is available with hyperlinks to subjects in a web-based format, providing quick, on-site training with a graphic interface.

Easy to use help files answer most questions, and can be printed out for future reference

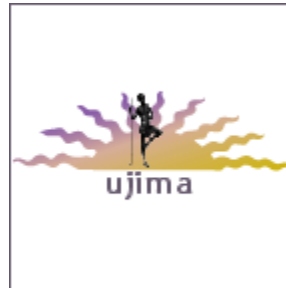
An extensive user guide is on the CD-ROM and included with each license purchased.

Crisis Referral aids agencies in capturing trends across both time and service types. Client Profile information is mapped to events and provides demographic-based information for review and study. Multiple reports can be generated to help in management intervention strategies.

Crisis Referral System Requirements:

Following extensive lab and field testing, Ujima recommends the following minimum system requirements:

- Pentium III, 466MHz CPU
- 128 mb RAM
- CD-ROM drive to install
- 25 mb hard disk space for program and data files (additional space required for Ujima Suites add-on programs)
- Microsoft® Windows 95
- Microsoft® Access 97 (run-time version available with each AIMS2000 license)



User and Technical Support

UJIMA Consultants administers Crisis Referral and The FORUM, a peer-to-peer support system. UJIMA also provides a full range of consulting and technical services as well as training.

Other Ujima Suites Human Services applications are also available.

UJIMA Consultants
128 - 24th Avenue
Seattle, WA 98122
Phone: (206) 568-5452
Fax: (206) 329-6359

Crisis Referral

A Help Centers Application

From Ujima Consultants

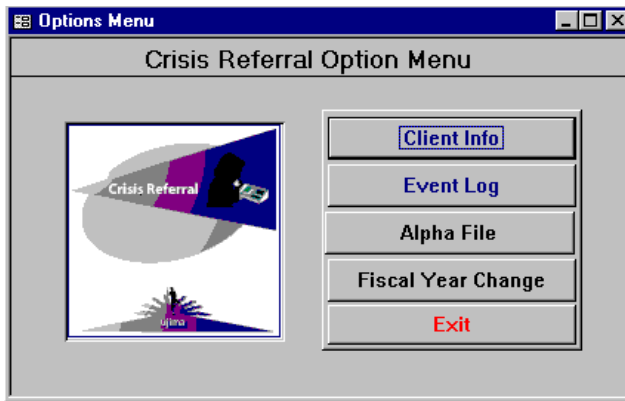


Crisis Referral

Ujima's **Crisis Referral** application provides agencies in the business of multiple referrals with digital Client Referral Case Records in an easy-to-use graphics-based tracking and reporting system.

Crisis Referral provides this information in client folders, which include

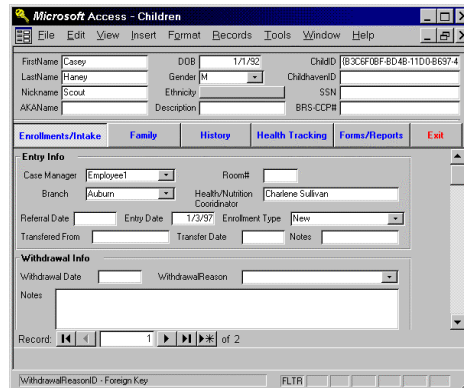
- Detailed tracking for referral services by client over multiple program activities by contacts and inter-agency activities



- Client information that's easy to input with buttons to track call longs and client profiles in scrolling fields
- Standard forms and reports for many government agencies
- Client call logs that are easily accessible.

Crisis Referral has an extensive event log for walk-ins, calls, or interagency referrals, allowing for multiple entry records, including

- Event length recorded for log and related records with easy scrolling for selection of caller type
- A quick-set button for new call records
- Client CASE records that can be applied to



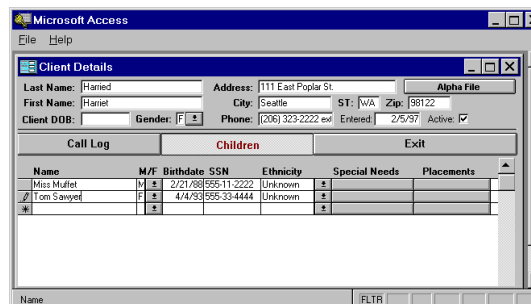
services over the counter, on the phone or between different parts of the same agency.

Agencies can track and capture:

- Client referrals by source
- Standard data for generating reports for funding sources and/or government contract compliance
- Critical issues impacting program-specific funding requirements
- Information to help maintain data on referral source availability.
- Trends in client populations and referrals
- Geographic service needs, and
- Demographic information.

The client profile screen provides access to basic information, with multiple profile data fields, such as

- Referral services which can be associated



with each client and created based on specific referral types

- Special needs (recorded in an easy-to-use pop-up menu with editable fields)
- Client placement dates and length of stay for multiple service providers
- Files loaned to other providers
- Multiple placements for frequently-referred clients

In Date	In Time	Out Date	Out Time	Tot. Hrs	Providers	Record Due	Record Rec.	In/Out Due	In/Out Rec.
5/21/97		5/24/97		26	Bell	#			
6/23/97		6/25/97		49	Davies	#			
9/9/96		9/13/96		125	Davies	#			

The Crisis Referral application also allows tracking of special child-care needs, such as

- Emergency child-care placement services
- Physical/emotional condition (checklist), and
- Additional situation description information

Child sign in/out data fields and comment areas are also included.